

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	NOV 2015	2015 TOTAL
JIFs RECEIVED	62	71	90	91	87	83	60	102	76	76	51		849	45	780
JIFs RESPONDED TO	52	63	66	91	84	89	71	92	71	87	86		852	48	799
Non-Jurisdictional	33	40	43	64	68	64	60	69	52	65	59		617	35	557
Jurisdictional	13	14	21	19	13	19	9	16	11	15	15		165	11	149
Variance	4	4	2	4	0	2	1	5	2	5	7		36	0	32
General Information	2	5	0	4	2	1	1	1	3	0	1		20	0	31
Potential Violation	0	0	0	0	1	3	0	1	3	2	4		14	2	30
AVERAGE RESPONSE TIME (in days)	13	14	13	18	18	20	20	18	19	17	14		17	16	17

TELEPHONE CALLS	243	253	354	367	401	457	406	468	433	307	282		3971	211	3814
WALK-INS	9	18	10	12	17	17	18	17	24	14	17		173	9	136
WRITE INS/SITE VISITS	1	2	3	1	3	10	0	0	2	5	3		30	0	21
OTHER AGENCIES	22	26	31	40	55	50	56	62	36	48	27		453	12	290
FOIL REQUESTS RECEIVED	20	21	16	11	27	16	10	17	20	9	10		177	29	207